



Borden-Carleton Water and Sewage Corporation

20 Dickie Road, PO Box 89, Borden-Carleton PE C0B 1X0 902 437 2225

IRAC Rules & Regulations

The Borden-Carleton Utilities are subject to the Prince Edward Island Water and Sewage Act as well as the Municipal Water and Sewage Utilities General Rules and Regulations as set and amended from time to time by the Island Regulatory & Appeals Commission, commonly known as "IRAC".

The regulations can be found on the internet: <https://irac.pe.ca/utilities/water-sewer/water-sewerage-regulations/>

Borden-Carleton Additional Internal Rules & Regulations

To supplement the provincial sewer and water rules and regulations, the following internal rules and regulations approved by the Town of Borden-Carleton shall apply to the Borden-Carleton Water and Sewage Corporations. The additional regulations cannot be amended without expressed written approval of IRAC.

BC-01 Sewer and Water Rate Study

A review of the Utilities Rates and Regulations may be conducted at anytime, it shall be the policy of the Utility that a review and study of all tariffs, rates, rules and regulations of the Utility shall take place within 6 years following the date of the last approved rates implemented by the utilities.

BC-02 Disputes

If a dispute arises between and customer and the Utility, the customer shall submit the disoute in writing to the Town, to the attention of the CAO, who will refer it to the Town Council, if need be. The parties are encouraged to settle the dispute internally between the Utility and the customer. If the dispute cannot be resolved between the parties, then either party may refer the matter to IRAC for resolution.

BC-03 Installation/Repairs/Replacement of Sewer/Water Laterals

Any installation, repair, replacement or change in a sewer/water service lateral requires a permit from the Utility. Any such work shall be carried out by a qualified plumber. All work is to be inspected and approved by a person authorized by the Utility to conduct such inspections. The person/firm completing the work shall supply to the town within 30 days of the completion of the work, the necessary paper work including a diagram outlining the location of the service, size of the service and type of material used

BC-04 Service deemed to be received

A per the Water and Sewage Act, a person along whose lands run sewer or water mains shall be deemed to receive service, be supplied with water or provided with sewerage disposal, as the case may be, notwithstanding that such sewer or water mains are not physically connected by lateral lines to any residence, building or other structure situate upon the said lands of such person

BC-05 Unmetered Residential Customers

Unmetered Residential Customers are deemed to be billed in advance. Multiple unit apartments shall be billed with each apt paying the residential rate charged to single family dwellings. Apartments over 5 units may be metered at the request of the owner. Buildings being used as Boarding homes may be charged additional residential fees as if there were apartments. Every three adults in a Boarding house shall equal one apartment.

BC-06 Registered Short-Term Rentals

Residential Properties rented as Short-Term rentals shall be billed as 1.5 the normal residential rate per dwelling.

BC-07 Commercial Customers

All commercial customers shall be metered whenever possible. If a commercial customer is unable to be metered a flat rate shall be charged as deemed suitable by the Utility. All commercial billings whether metered or unmetered are deemed to be billed at the end of a billing period.

BC-08 Special Flat Rate:

The utility may approve the use of special flat rates where it is considered expedient due to the inadvisability of installing a meter due to exposure, etc., such as residential construction , temporary water fountains and similar devices. This type of service is to be provided only on an intermittent basis and is not to cover heavy construction use.

BC-09 Rates for Water supplied from Hydrants

When the use of any fire hydrant is desired for supplying water for flushing sewers, drains, **filling of wells or pools**, or for any other purposes, other than for fire protection, the Utility may grant a permit, under such terms, conditions and rates as it may see fit, including arrangements regarding supervision of the opening and closing of the hydrants

BC-10 Sprinkler Charge

All customers serviced with a sprinkler shall receive an additional flat rate water bill as per the Utility's approved rates

BC-11 Owner of Property to be billed.

All sewer/water accounts are to be billed to the owner of the property, identified by the property PID # .

BC-12 Interpretation of Service Charges

For clarification, for each instance an employee or representative of the Utility has to attend a property to conducting turning on or turning off or inspecting work for a sewer or water service shall be deemed a separate instance for billing purposes.

For after hours service requests, the charge out rates will those as set from time to time by the Utility and will be billed out for three hours or actual time worked whichever is higher.

BC-13 Administration Fees

In addition to service and permit fees, the Utility may charge an administrative charge for setting up new accounts or changing ownership records. Such fees will be as set from time to time by the Utility.

BC-14 Requests for Main Extensions/new additional laterals

The Utility reserves the right to not approve sewer/water extensions or additional laterals to any given property that in the Utility's opinion is not economically feasible and also reserves the right to negotiate terms of such extensions and additional laterals deemed to be in the best interest of the Utility.

End of Internal Regulations

January 2024